

Please Review Prior
to Implementation

Tax & Accounting

CCH Access™ System Requirements

Wolters Kluwer is continuously testing new technology so that we can certify it with our products. The following are the current minimum system requirements for CCH Access. Items not listed here are not certified as compatible at this time.

If you have any questions about this document or specific module system requirements, please contact Customer Support at Support.CCH.com/Contact.

Workstation Operating System

64-bit Windows® 7, 8.1 and Windows® 10

Recommended: 8GB of RAM or higher

Processor

Recommended: 64-bit dual core or higher processors using AMD x86-64 or Intel® EM64T technology

Disk Space

10GB free

Printer

PCL5e compatible printer driver

Pointing Device

Mouse (touch screens not supported)

Monitor

Screen Resolution — 1024 x 768 and higher

Software Automatically Installed

- Microsoft® Visual Studio® 2012 Tools for Office Runtime
- Microsoft® SQL Express 2008 (with Data Migration)
- Microsoft® SSRS Report Writer
- **Microsoft® .NET Framework 3.5 Service Pack 1**
- **Microsoft® .NET Framework 4.5.2**

Tip: To shorten installation time, please use the links above to download the .NET Framework from Microsoft.com and install it before installing CCH Access.

Software Installed Separately

- Adobe® Flash — 11
- Adobe® Acrobat® Reader — 11 or DC
- Microsoft® Silverlight®
- Microsoft® Internet Explorer® — 10 or 11
- Microsoft® Office 2013 32-bit Professional, Business and Enterprise
- Microsoft® Office 2016 32-bit Business, Business Premium, Professional and Enterprise
- Microsoft® Office 365™ — Small Business Premium, Midsize Business, Enterprise E3 and Enterprise E4 subscriptions when applications are fully installed on local workstations

Note: Microsoft® Office must be installed on the user's workstation. Internet-based versions of Microsoft® Office are not supported.

Internet Bandwidth

Internet connectivity is required. The number of users and associated network traffic will determine the final amount of bandwidth that is needed.

	Active Users Per Office Internet Tunnel		
	1	5	10
Smart Client and Tax Download	700KB/s	3.5MB/s	7MB/s
Application Load on Firm Bandwidth	25KB/s	125KB/s	250KB/s

Important Note: The above bandwidth listings are guidelines for general use of CCH Access products. For a product such as CCH Access™ Document, you will need to look at upload speeds, as well. For example, if you have 20 users all uploading files at the same time, you will need enough upload bandwidth to accommodate.

Customer bandwidth may also vary based on network latency and equipment, internet peering issues, bandwidth at upstream providers and internet usage besides CCH Access, etc. These variables affect the perceived performance of the connection and the amount of bandwidth required to keep performance adequate.

For speed testing, visit Download.CCHAccess.com/SpeedTest.

Citrix® and Terminal Services

- Server — Windows Server® 2008 R2 64-bit, Windows Server® 2012 R2 Editions — Standard & Enterprise
- Microsoft® Terminal Services/Citrix® XenApp 6/Citrix® XenApp 6.5 and Citrix® XenApp 7.5
- Publishing Mode — Application and Desktop
- Memory — 2 GB per concurrent user
- CPU/Cores — 1 GHz per concurrent user
- Profiles — Standard, Roaming and Redirected
- Load Balancing — User session only (roaming and redirected profiles)

